

40th World Scout Conference
Participants' Evaluation Report

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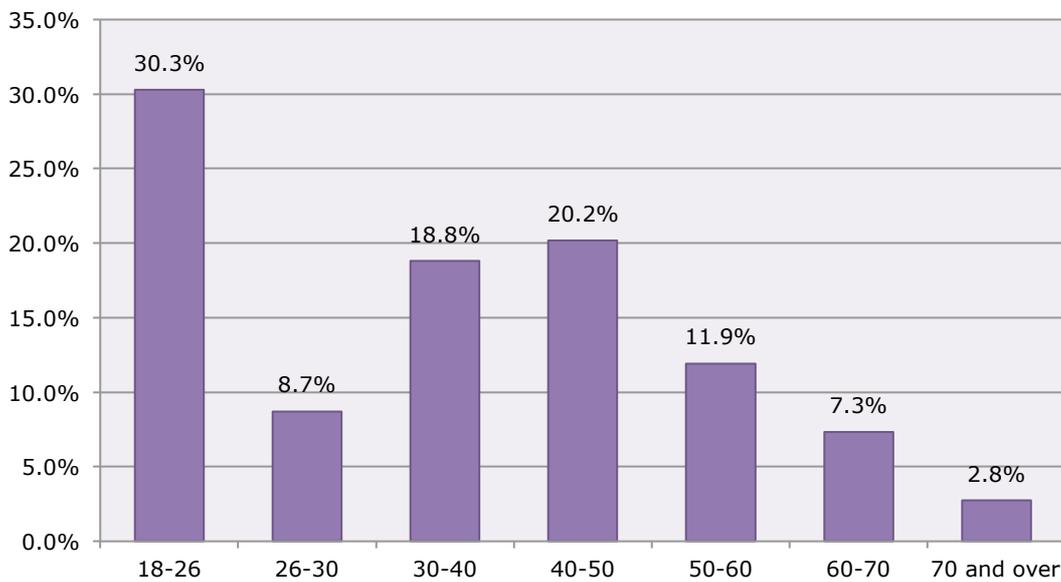
Respondents' Background

Two evaluation surveys (one in English and one in French) were sent to a total of 794 participants of the 40th World Scout Conference. The surveys received a total of 436 answers (out of which 394 were from the survey in English, and 42 were from the survey in French), which gives a **response rate of 54.91%**.

Respondents' Age

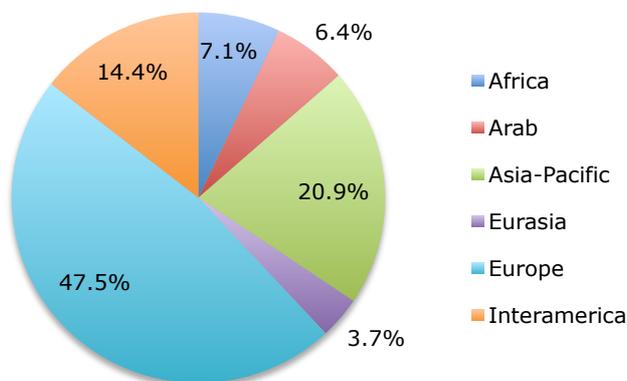
The chart below shows that 40% of the respondents were under the age of 30. The other two major age groups were 30 to 40 and 40 to 50 years (equally 40% of respondents).

Age distribution



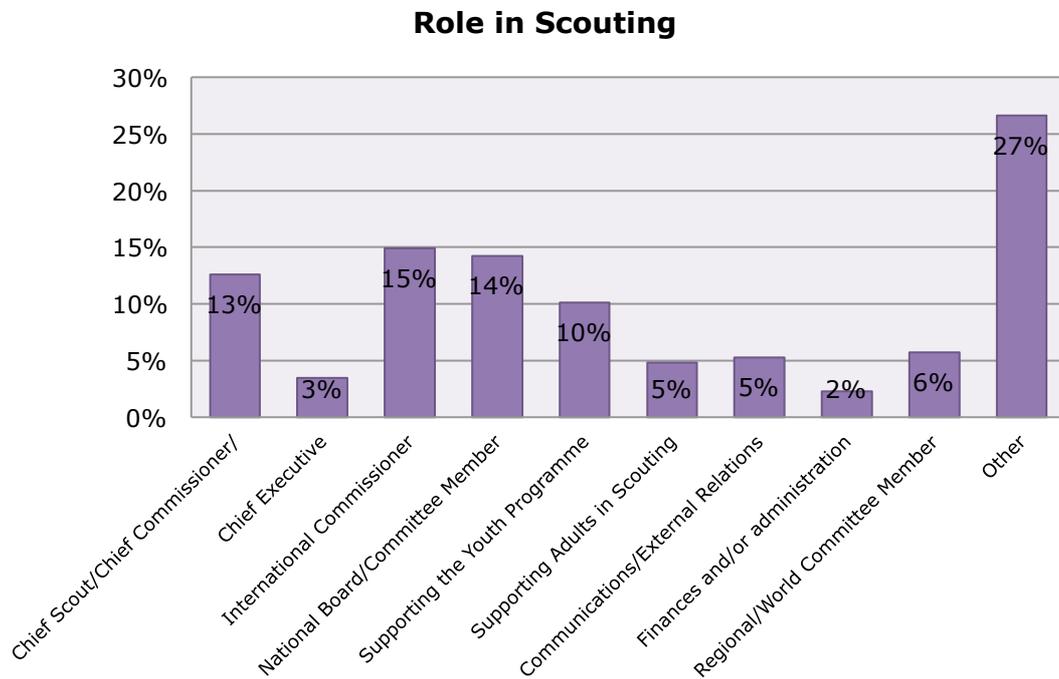
Regional Distribution

Regional Distribution

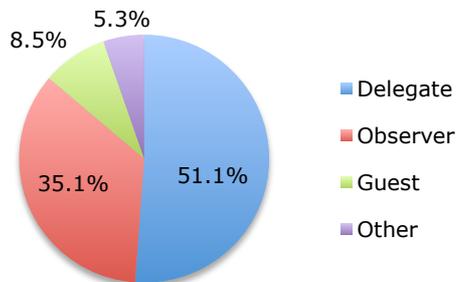


As visible from the chart on the left, almost half of the respondents (207) came from Europe, followed by 91 from Asia-Pacific, 63 from Interamerica, 31 respondents from Africa, 28 from the Arab region and 16 from Eurasia.

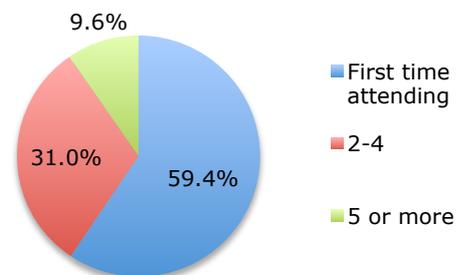
Position in Scouting, Role in Conference and Number of Attended Conferences



Role in Conference



Number of Conferences Attended



Out of the 436 respondents, 197 (45%) were either Chief Commissioners, Chief Executives, International Commissioners or National Board/Committee members.

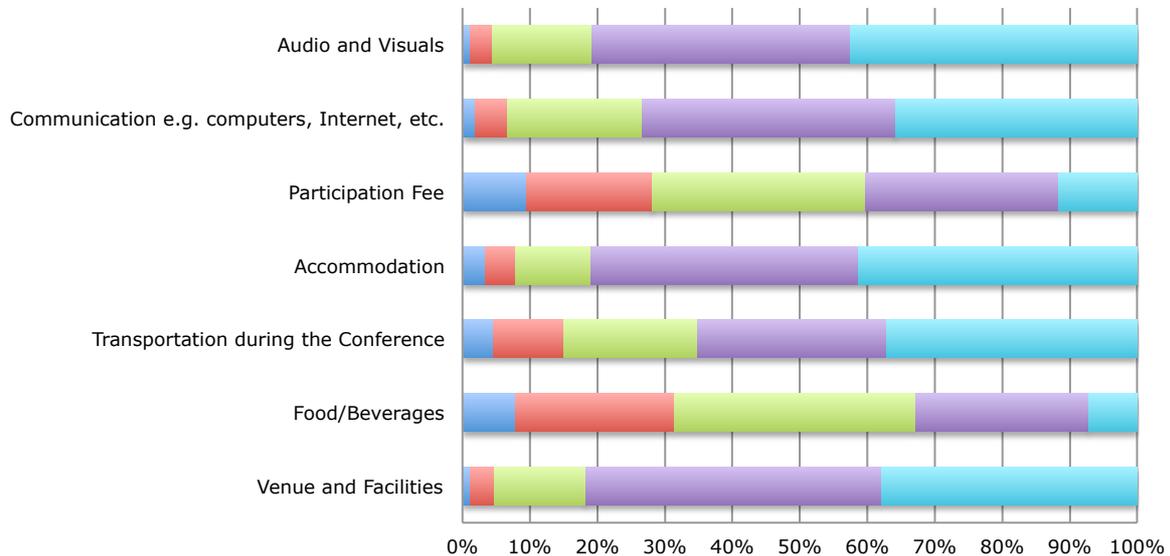
Out of the 436 respondents, 223 were delegates (51.1%), 153 were observers (35.1%), 37 were guests (8.5%) and 23 (5.3%) were either members of various committees or staff.

Finally, of the 436 respondents, 259 were first-time attenders (59.4%), 135 attended between 2 and 4 World Scout Conferences (31%) and 42 (9.6%) attended 5 or more Conferences.

Logistics and Organization

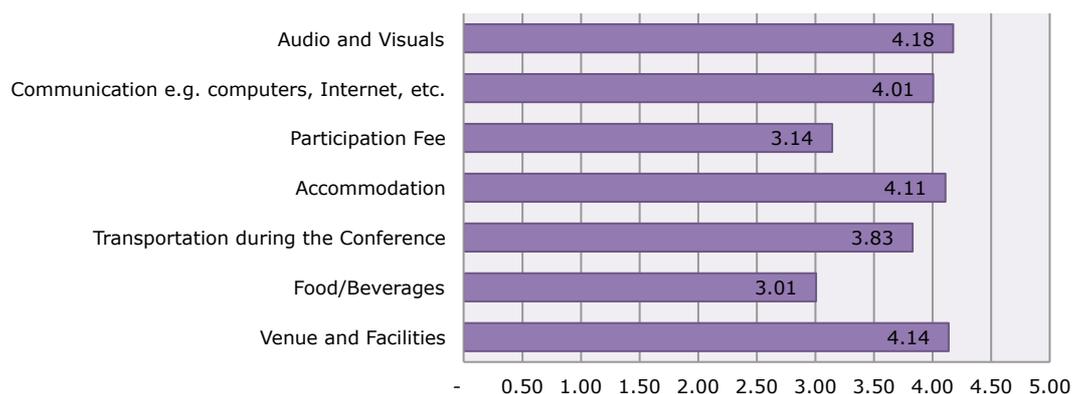
The participants expressed the following levels of satisfaction (1 being the least and 5 the most) with the logistical preparations and organization of the Conference:

Responses (percentage): Logistics and Organization



	Venue and Facilities	Food/Beverages	Transportation during the Conference	Accommodation	Participation Fee	Communication e.g. computers, Internet, etc.	Audio and Visuals
1	1%	8%	5%	3%	9%	2%	1%
2	4%	24%	10%	4%	19%	5%	3%
3	14%	36%	20%	11%	32%	20%	15%
4	44%	26%	28%	40%	29%	38%	38%
5	38%	7%	37%	41%	12%	36%	43%

Average grade: Logistics and Organization



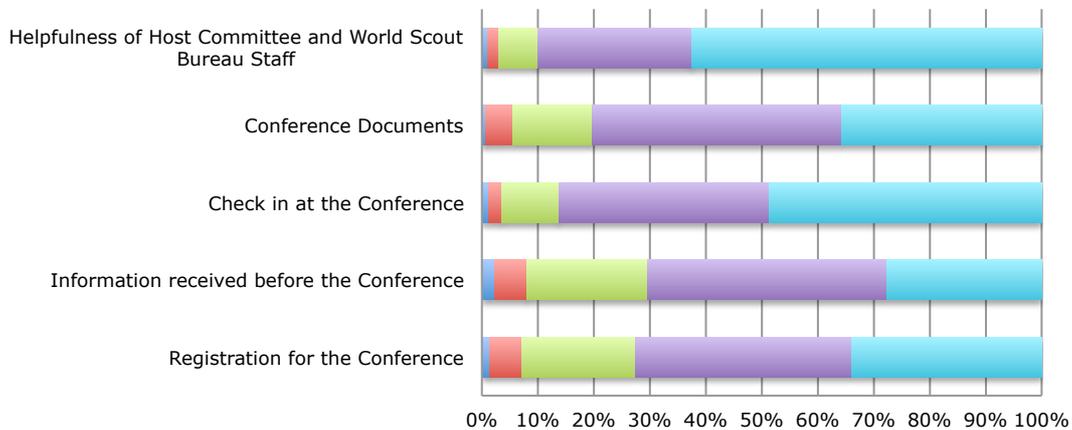
The charts above show an overall high level of satisfaction with the logistical preparation and organization of the Conference:

- Over 81% of the participants considered the audio and visuals to be good or very good (and this aspect had the highest average grade);
- 74% of participants considered the communication facilities to be good or very good;

- The participation fee got one of the lower grades (average of 3.14) and the 32% of respondents graded it as neither good or bad;
- Over 81% of respondents rated the accommodation as good or very good;
- 65% of the respondents rated the transportation during the Conference as good or very good;
- The food and beverages during the Conference received the lowest average grade (3.01), with 24% rating it as bad, and 36% as neither good or bad; and
- The venue and facilities were rated as good and very good by over 82% of respondents.

The overall average grade of the logistics and organization of the Conference is **3.77**. Respondents who opted for providing additional written comments mainly referred to the great hospitality and excellent support received from the host organization, and mainly criticised the food and lack of an organized cultural/educational tour of Ljubljana for participants.

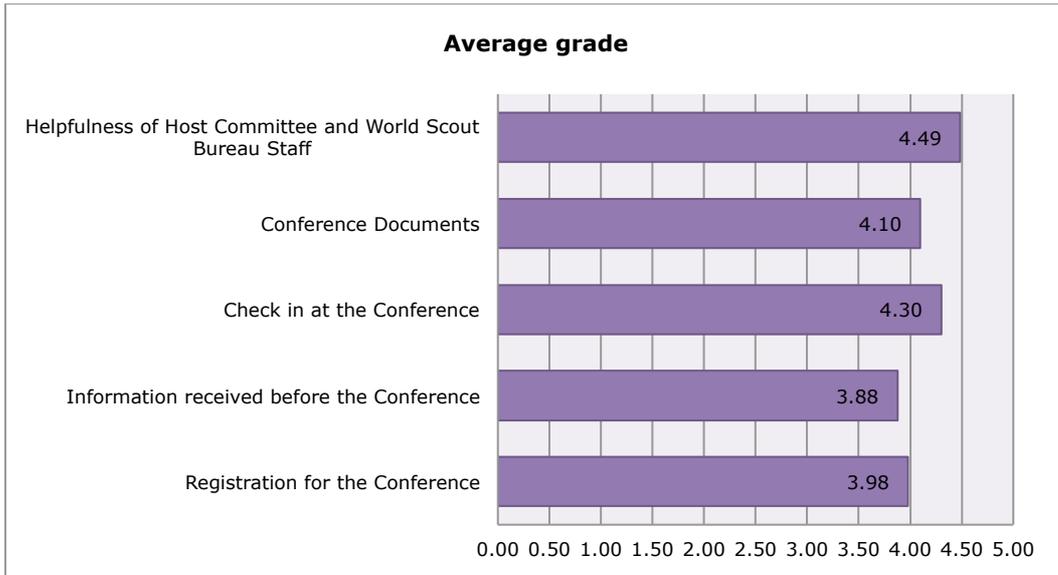
Additionally, the respondents were asked to evaluate the registration process, information received prior to the Conference, as well as the check-in at the Conference and helpfulness of the host organization and WSB staff. The chart below shows the percentage rate for responses on a scale from 1 (the least satisfied) to 5 (the most satisfied):



	Registration for the Conference	Information received before the Conference	Check in at the Conference	Conference Documents	Helpfulness of Host Committee and World Scout Bureau Staff
1	1.42%	2.36%	1.19%	0.71%	0.95%
2	5.66%	5.67%	2.38%	4.74%	2.13%
3	20.28%	21.51%	10.21%	14.22%	6.87%
4	38.68%	42.79%	37.53%	44.55%	27.49%
5	33.96%	27.66%	48.69%	35.78%	62.56%

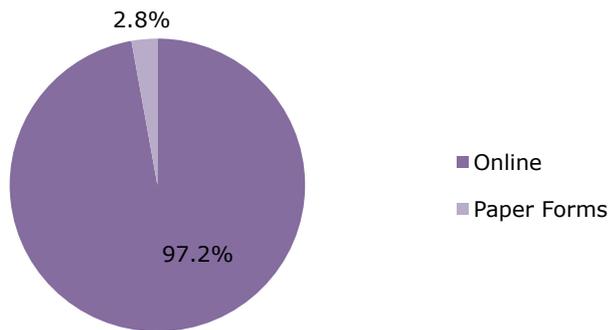
As visible from the chart, the majority of participants (62%) were very satisfied (provided the highest grade: 5) with the helpfulness of the host organization and the WSB staff. Furthermore, the registration for and check-in at the Conference were both rated highly (over 72% and 80% of participants respectively who rated it with grades 4 and 5). The information shared before the Conference was also rated highly (over 70% of respondents rated it with the highest grades, 4 and 5), and the Conference documents also received very high ratings (over 80% of respondents providing grades 4 and 5).

The chart below shows the average grades provided by participants to the mentioned aspects. The overall average grade for this aspect of Conference preparation is **4.14**.



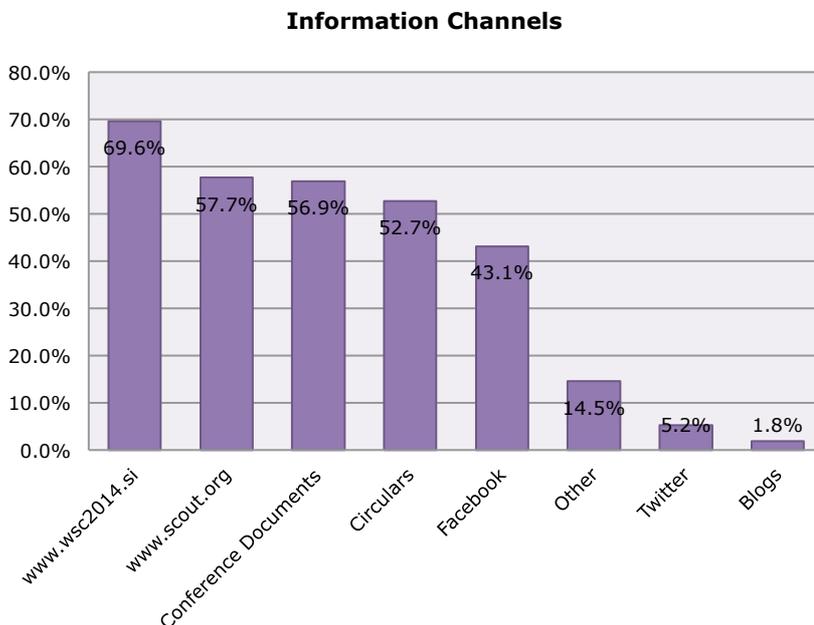
Registration

Did you register online or by using paper forms?



The vast majority of participants (97.2% - or 413 out of 425 who responded to this question) reported registering online for the Conference, while only 12 reported registering through paper forms.

Information received prior to Conference



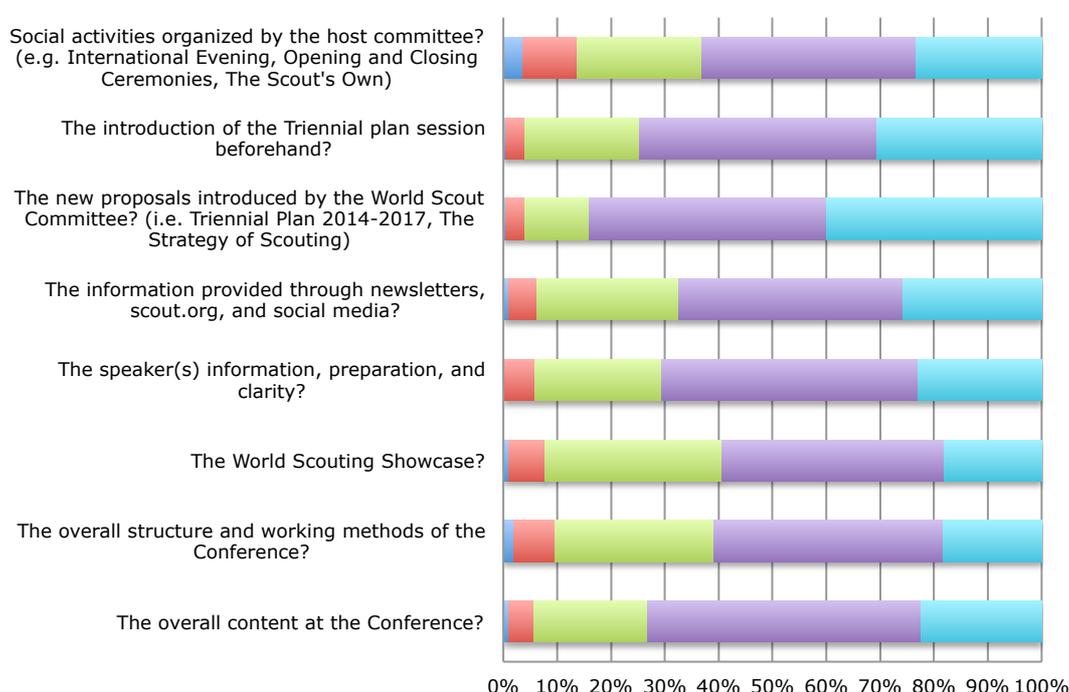
For the majority of respondents (222 of them), the most used information channel was the official Conference website (wsc2014.si), followed by scout.org and the official Conference documents and circulars, and then social media channels.

Some participants added written comments about the preparation for the Conference, and mainly referred to the need for having Conference documents published early enough for delegations to have sufficient time to process them internally. Additionally, some participants remarked how the registration system was complex for their delegations, and that they would appreciate options for group registrations (without entering details for every member individually).

Conference Content

The following chart shows the level of participants' satisfaction with the various content-aspects of the Conference (on a scale from 1, the least, and 5 the most satisfied):

Participants' Satisfaction with Conference Content



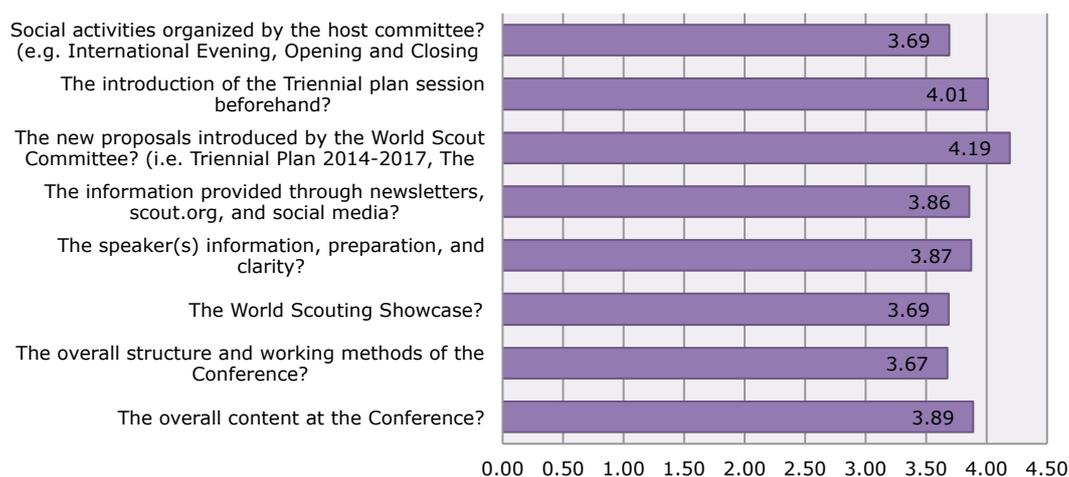
	The overall content at the Conference?	The overall structure and working methods of the Conference?	The World Scouting Showcase?	The speaker(s) information, preparation, and clarity?	The information provided through newsletters, scout.org, and social media?	The new proposals introduced by the World Scout Committee? (i.e. Triennial Plan 2014-2017, The Strategy of Scouting)	The introduction of the Triennial plan session beforehand?	Social activities organized by the host committee? (e.g. International Evening, Opening and Closing Ceremonies, The Scout's Own)
1	0.98%	1.97%	1.00%	0.25%	0.99%	0.49%	0.50%	3.69%
2	4.67%	7.64%	6.77%	5.68%	5.19%	3.45%	3.47%	10.10%
3	21.13%	29.56%	32.83%	23.46%	26.42%	12.07%	21.29%	23.15%
4	50.86%	42.61%	41.35%	47.65%	41.73%	44.09%	44.06%	39.66%
5	22.36%	18.23%	18.05%	22.96%	25.68%	39.90%	30.69%	23.40%

As visible from the chart and table above, the participants expressed an overall high level of satisfaction with the Conference content (over 73% graded it with the highest grades, 4 and 5). In particular:

- Over 71% of participants graded highly the overall structure and working methods of the Conference;
- About 59% rated the World Scouting Showcase with grades 4 and 5;
- The information provided by speakers, as well as their preparation and clarity was graded with 4 and 5 by over 70% of respondents;
- The information about the content of the Conference provided through various media channels was also rated highly (over 67% of respondents graded it with 4 or 5);
- The new proposals of the World Scout Committee (i.e. Triennial Plan 2014-2017, the Strategy for Scouting) received a very high grade – over 83% of respondents rated them with the highest grades (4 and 5). Additionally, the Triennial Plan session was also graded highly by over 74% of respondents;
- Finally, the social activities organized by the hosts were rated highly (grades 4 and 5) by over 63% of respondents.

As an additional indicator, the average grade of this aspect of the Conference is **3.86** (see below the average grades of each individual line).

Average grade



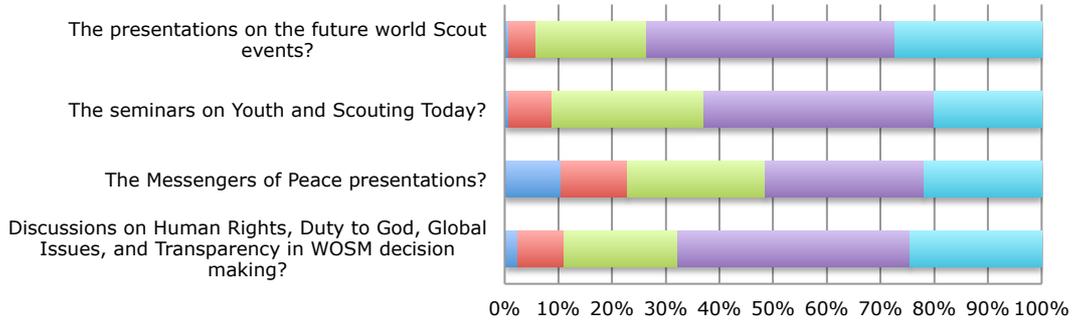
Additional comments provided by 63 participants revealed a high level of appreciation for the innovative approach to the Triennial Plan, but also emphasized how the voting and amending procedure should be smoother and better coordinated (in order to save time). Additionally, participants remarked how the high number of breakout groups throughout the Conference often caused a loss of focus and confusion among participants. Some participants also remarked how time keeping needs to be improved significantly, in order to avoid lengthy discussions in plenary and keep daily work within the agenda timeframe. Finally, when it comes to social activities, participants were extremely satisfied with the international evening, but somewhat less satisfied with the opening and closing ceremonies.

Some aspects of the programme were rated separately (see chart below), as follows (scale 1, the least, to 5 the most):

- Discussions on Human Rights, Duty to God, Global Issues, and Transparency in WOSM Decision-Making received an overall high number of grades 4 and 5 (from over 67% of respondents);
- The Messengers of Peace presentations received grades 4 and 5 from over 50% of respondents;
- The Seminars on Youth and Scouting Today received grades 4 and 5 from over 62% of respondents; and

- The presentations of future world Scout events received the highest grades from over 73% of respondents.

These aspects of the programme received an average grade of **3.72**.



	Discussions on Human Rights, Duty to God, Global Issues, and Transparency in WOSM decision making?	The Messengers of Peace presentations?	The seminars on Youth and Scouting Today?	The presentations on the future world Scout events?
1	2.48%	10.59%	0.77%	0.75%
2	8.66%	12.32%	7.97%	5.00%
3	21.04%	25.62%	28.28%	20.75%
4	43.32%	29.56%	42.93%	46.25%
5	24.50%	21.92%	20.05%	27.25%

Some respondents provided additional feedback in the form of comments on the content elements, and some of the main remarks were:

- Generally, participants noted how the time devoted to Messengers of Peace sessions was too long, and wondered why the time was not divided better between various WOSM initiatives and programmes;
- Some participants noted how not all facilitators were at the same level of competence in the topics they presented;
- Some noted how the discussions in some breakout groups did not surpass what has been already presented in Conference documents, and therefore did not allow for more in-depth discussions.

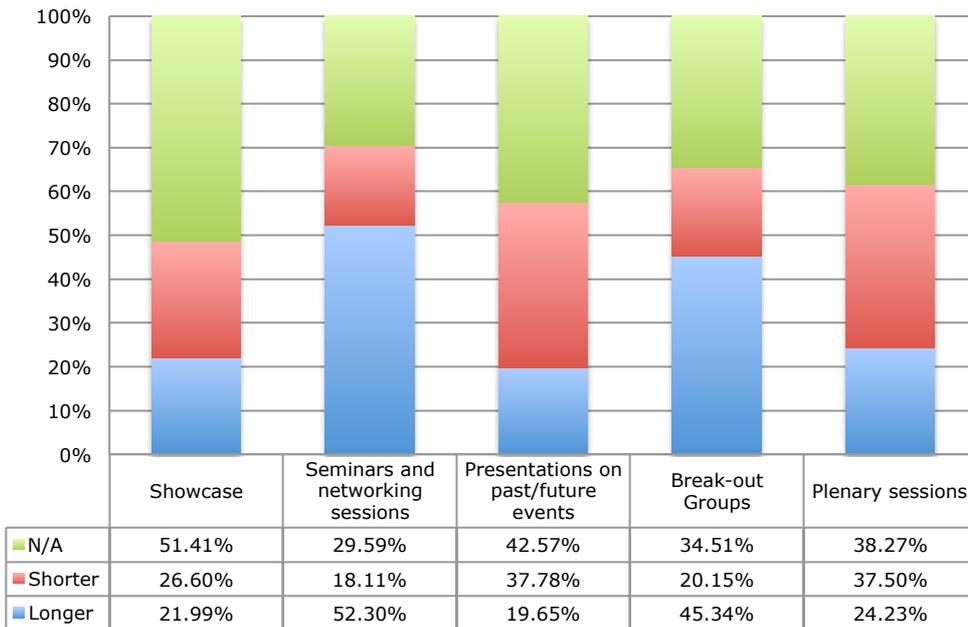
Duration of Different Programme Elements

The chart below presents the respondents' remarks about the duration of specific programme elements. As visible, many of the respondents opted for "Not applicable", which can be an indication of them either agreeing with the duration of the session, or of a case where they have not attended that particular programme aspect, and therefore do not wish to judge its duration.

The overall response statistics are as follows:

- Almost an equal amount of respondents wanted the World Scouting Showcase to be shorter/longer (about 26 and 21% respectively).
- The majority of respondents (over 52%) wanted the Seminars on Youth and Scouting Today and Networking sessions for people with similar appointments to be longer.
- Over 37% of respondents wished the presentations of past/future world Scout events were shorter, while almost 20% wished they were longer.
- Over 45% of respondents wanted the breakout group discussions to be longer, while 20% wanted them to be shorter.
- Finally, over 37% of the respondents wished the plenary sessions were shorter, while over 24% wished they were longer.

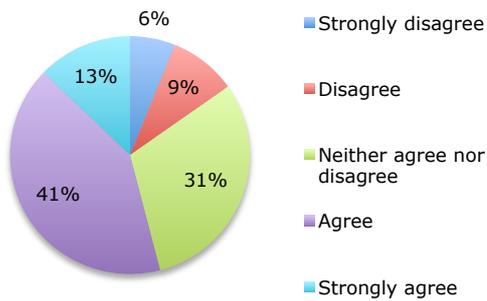
Which programme elements you wish were longer/shorter?



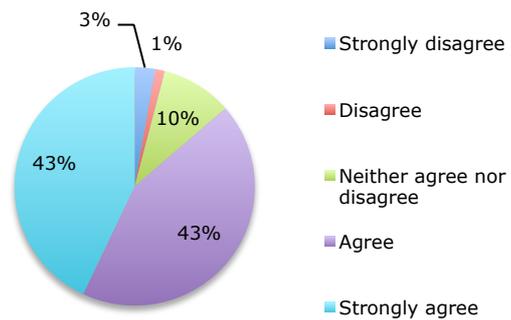
Making Contacts at the Conference

According to the respondents, the Conference has proven to provide opportunities for creating both professional and Scouting connections. Over 54% respondents (205 out of 407 of those who responded to this question) either agreed or strongly agreed that the Conference helped in making professional connections. When it comes to Scouting connections, over 86% of respondents (313 out of 396 who responded to this question) agreed or strongly agreed that the Conference helped in creating new Scouting connections.

Professional connections?

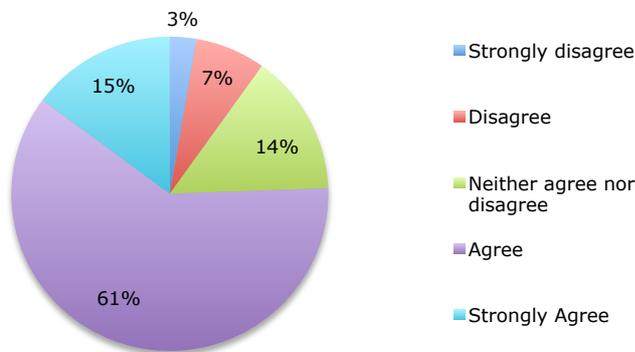


Scouting connections?



Using the Conference's Potential

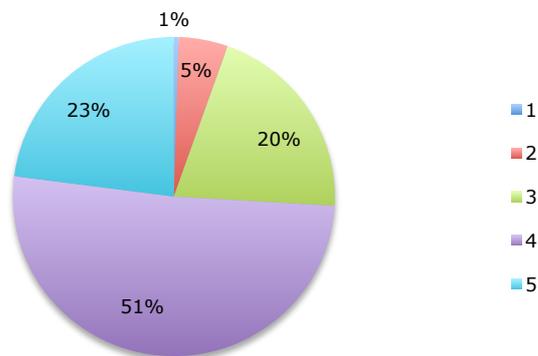
Do you think this Conference has made the most of its potential for the quality of World Scouting and maximized international cooperation?



When asked if they think the Conference has managed to make most of its potential for the quality of World Scouting and maximized international cooperation, 306 out of 405 participants who responded to the question either agreed or strongly agreed (over 76%). About 10% (40 respondents) disagreed or strongly disagreed with this statement.

Grading the Evaluation System

How would you grade this evaluation system?



The format of this evaluation was also graded, and the majority of participants (over 74%) graded it with highest grades (4 and 5). The chart left shows the responses.

Participants' Suggestions for Improving the Conference

A total of 104 respondents left comments for improving the next Conference. These can be found in their original form in Annex 5. Participants mainly commented on the issues mentioned above, such as: better time keeping, more time to discuss resolutions and amendments to the Triennial Plan, less (or more) time in plenary, more coordination between breakout groups and plenary, and clearer focus for the work of breakout groups, more attention devoted to presenting WOSM and the Conference to the "outside world", time for educational tours, etc.

Respondents also provided some additional smaller suggestions for the opening and closing ceremonies, as well as for some logistical aspects for the organization of the next Conference.

Finally, the respondents generally congratulated the host organization on a job well done, with some smaller remarks about the food, catering and coffee breaks. Their original answers are available in Annex 6.

Annexes

Note: The following annexes contain the respondents' original answers, without any alterations, as well as no grammatical and spelling corrections.

Annex 1: Q9: Additional comments on the logistics and organization of the Conference:

1. On conference hall was really hot, I can't imagine how delegates dealt with this temperature and keep working

2. Our delegation had to move so many times. Sometimes we didn't have enough chairs for our delegates. There wasn't any chance to charge our laptops until the 3rd day.

In the coffee breaks there wasn't enough fruit and beverages.

The system of the lunch and dinner wasn't well organised. Also if we pay hundreds of euros for a conference we expect a bit more. For example a bit more than just water for lunch.

3. The Slovenia APP did not work during the Conference...

4. Staff Members of the Host Country are very helpful.

5. Overall performances done by green t-shirt volunteers was excellent. The time given by the President of Slovenia was memorable and historical.

6. congratulate the team of volunteers for their good disposition

7. great hosts .. warm and helpful and friendly

8. It would be great if the lights at the back of the hall can be switched on so that it won't create that sort of sleepy environment

9. The Organization of the programs were excellent and the Volunteers were wonderful

10. L'hébergement est bon mais cher

11. NO

12. Participation fees and hotel costs are excessive high.

13. Was difficult to find coffee at the venue and good didn't always cater for dietary needs (e.g. dairy free)

Stayed in city hotel and was accused of smoking in my room - I do not smoke!

14. Plain Just an ordinary conference

15. Next time, try to offer more vegetables!

16. The signing for the meeting rooms was not enough and sometimes it was difficult to find them.

Coffee and tea should be available for more time.

17. The catering was not well organized. I had to wait quite a lot every time to get food. The diversity of the food was not the best either. And I guess for that amount of money we could get some soft drinks.

18. The Fee was too high for small country's.

19. The World Scout Bureau team and the Host Committee was very helpful with logistics. Excellent on hospitality

20. No

21. insufficient food, no transportation

22. I missed a cultural tour around Slovenia / Ljubljana to get to know such a wonderful country / city.

23. There was no accommodation provided by the conference, it was by ourselves by booking rooms in hotels.

24. Food quality really poor compared to local one;

Wifi only in the plenary hall;

Hotels quite high-rated and not very close to the Congress Center;

No visits planned / few local culture information provided;

I would have appreciated more time for sessions rather than frequent long coffee breaks.

25. I like it when the conf. and the hotel "is under one roof"

26. The Internet speed and capability was not up to par. It did not stretch across the entire conference center.

27. Way to many different kind of internet at the venue.

28. Venue and Facilities: the venue for the first meeting of the European region did not meet the needs - luckily the second one was held in the plenary hall

29. Often there was not food enough when there was most pressure.

It was good with many options for accommodation

30. The food was nice but there was never a planned meal (not all of the foods went together). It was quite often cold or had run out by the time we got to it. We were also told we were not allowed the Halal food and upon asking why it was because of our countries necker which was not an indication of our religion.

31. Accommodation was way too fancy. I find it alienating to our members that the committee and WOSM staff reside in very expensive hotels like Slon. We are scouts. Scouts don't need fancy hotels. While I don't think we need to go camping with the conference, I strongly believe that more modesty with regard to accommodation would be in line with the values of our movement. That includes the leadership of our movement.

32. Food selection limited, vegetarian food selection very limited, not enough water on tables. Changes in programme were often not well communicated, if times/locations changed, very rarely was a slide used to communicate the same what was said.

Generally - good conference with great IST.

Thanks.

33. Thanks for putting power outlets on the tables, that was great!

34. Host team did a great work

35. Food for vegetarian and vegans not good

36. I didn't like that we had to pay for drinks other than water

37. Thank you Lucija and Taborniki! It was great time! Shame we haven't some free time during the day to enjoy pretty city Lubljana!

38. Generally, I am very satisfied.

Excellent Job Slovenianas and WSB!

39. You have kept it simple....congratulations

40. No area-wide wifi

41. Hubiera sido util tener una persona de referencia para los detalles prácticos,

42. Food run out occasionally which was a bit annoying, having the buss ticket was really good!

43. Fantastic conference. Loved the additional breakout groups.

44. AV screens were unable to be read from back of hall

45. The menu didn't attend to a vegetarian diet during the Conference days. I really enjoyed the program, and I truly believe that we are on the right direction for a better scouting.

46. Please make 1 day educational tour for delegate and observer

47. Highly recommend to have educational tour, momentos for conference participant and certificate.

48. Overall very good, though air conditioning in the plenary hall would have been good

49. The quality of food was poor

50. The fact that the internet was working well, and that documents were shared online makes this conference by far the best one of the four I have attended when it comes to working methods. Not so pleased with the way food was handled, but this is no big deal.

51. Overall the Slovenia team were exceptional in their friendliness, willingness to help with any request and general great can do attitude - well done.

However, the process of resolution handling leaves much to be desired and can be significantly improved to arrive at a better considered outcome and would be in the interests of the association

52. congratulations to all the team that made it possible

53. the atmosphere was excellent

54. The food was of a good quality but often there would be a delay in bringing out a fresh tray of food once the one out there was empty.

55. I have no information about participation fee, therefore, I leave it blank.

56. All was great

57. None

58. Since I lived in Ljubljana transportation and accommodations aren't an issue...

59. Surprisingly good internet connection. Food was very similar every day and for the first days there was not enough of it.

60. The Slovenian Scout Association did a wonderful job hosting the Conference. The young people especially deserve special mention for their great work.

61. First 2 days hot inside

62. well done

63. It would be better to have more choices from food.

I used the city sharing system of bikes for my transportation

64. So up sad no educational tour for the delegate during this programme.

65. Kind and helpful host

66. I am very happy to participate in WSC.

67. Very low lighting in the hall, not permitting reading etc.

68. Excellent hosting; staff and volunteers have done an amazing job!

69. THE SCOUTS OF SLOVENIA ARE CONGRATULATED CAUSE THE ORGANIZATION OF BOTH ACTIVITIES WAS VERY GOOD AND I LIKED THAT.

70. Excellent

71. NO

72. Choose NSO more experienced with handling conferences

73. Service team performance was world class keep it up.

Hospitality was excellent

74. The fee is very expensive for service and conference kit

75. Wifi is needed in all the workshop rooms as well as the plenary hall.

Also a bus map would have been useful.

76. All was great. Awesome event. Participation fee was a bit high, but that was not wasted in vain.

77. WOSM and the host country did excellent job on conference site and session programmes. However, it would have been an exciting and brilliant conference if there was a day excursion tour break included as part of the conference programme.

78. A big thank you to all the hard working and helpful people from Slovenia I wish to visit your country again

79. I needed the wheelchairs for 2 days and I noticed I had problems to attend some workshops and sessions because the places are not very accessible.

Some time there was not enough food...

80. The food is very dry.

I don't know much about the participation fee.

81. No

82. Great hosting and wonderful youth forum had much fun and the conference is very well organized.

Annex 2: Q13: Additional comments on the pre-Conference support

1. The changes made to the agenda were not adequately made known to delegates or announced in detail during the Conference and each day.

2. Wonderful host committee, very helpful and caring!

3. Host Committee was superb!

4. Some documents were sent out very late

5. A special thanks for the host committee. Splendid work!

6. The conference papers were good, but for a first timer, I hadn't the context to understand what they actually meant until the forum.

7. only acknowledge the support received

8. le coût du voyage est élevé

9. NO

10. Was told I could not attend youth forum significantly after registration date and had already booked flights

11. Conference documents were okay

12. Sometimes the information was different between the various sources, such as how and when to book transfers with GoOpti, between the circulars and the .si website.

13. nope...

14. The staff was super!!!!!!

15. Some conference documents were received not much in advance. To receive them more in advance would help us work on them in the proper meetings with the proper timing.

16. The slovenian youth who helped out at the conference were exceptional. They were friendly, efficient and patient. And always seemed in a good humour no matter what. Thank you.

17. Well done Slovenia!

18. /

19. The host team had a lot of members, but they often did not know the answer to questions and had to look for a team manager.

20. Host Committee and host staff were exceptionally friendly and helpful

21. Great Job from the Host Committee and the WSB staff.

22. the host committee and all volunteers were absolutely fantastic!!

23. Some confdocs were too late, would be great if we had received them earlier before the conference.

-
24. The registration system was complicated.
 25. You were all so helpful and accommodating, thanks!
 26. admin of Q12 was handled by my office
 27. Preparation for the conference need to be done well in advance and are subject to wide board and other instances review, so preference is that all conference documents should be available 2½ months in advance.

28. Flight times did not register online
29. Everything was excellent!

Congratulations!

30. Did not register for myself
31. The whole informations on the stock beforehand would have been great

32. Al ser mi primera vez en una conferencia y además ser el único integrante por mi país resultaba impsoibe estar al tanto y en todo.
33. Some of the documents came really late hindering preparation efforts

34. I would like to have access to the reports of the sessions when we discussed the topics of the vision 2023, at least regarding to Educational Methods, wich was the one I went.

35. Great staff both host and wsb

36. The staff were amazing, well done Slovenia

37. Information was sometimes Laure in coming and useful details were not included such as the need to bring ID to get a translator headset.

38. The host commitee and staff were amazing and did a great job. Thanks to them

39. A suggestion for future conferences would be to share a link to the draft resolutions and amendments to the Plan as a soft copy in addition to the single hard copy which was put into each NSO's pigeon hole.

40. Thank you all for a great job

41. I was registered through BSA National Office and cannot really evaluate the registration process, but I CAN say that all staff and volunteers were extremely friendly and helpful.

42. Some conference where, in my opionion, a bit late. More time, better preparation.

43. I still prefer paper document

44. Nope :)

45. We basically had to register same information three times and it was still asked when we arrived. Better information systems next time and better possibilities to register as a delegation (not as individuals).

46. Congratulations!!

47. Hana from the WSB was very helpful to me as a facilitator.

48. Weak security service

49. no

50. Congratulation to the Slovenia scout, BRAVO

51. Keep it up

52. Should gave been told head of delegation was to pick up registration instead of everyone walking down to collect

53. Sudden changes to the program.

Excellent announcements

Congratulations to the volunteers of the hosting team, they were very polite, eager and effective

54. Was very challenging to coordinate registration as well as event hotel.
55. IT WAS AN AMAZING WEEK HERE IN SLOVENIA SO I HOPE SO TO SHARE ALL EXPERIENCES WITH THE OTHERS ASCOUTS AROUND THE WORLD ABOUT THIS TWO EVENTS HELD HERE.
56. NO
57. There SHOULD NOT be any segregation between Observers and Delegates, Observers should be allowed to take the Delegates seats ;many large delegations have rotation system and duty roster for young leaders and observers to learn the rope
58. All by my NSO
59. Needed to improve in branding (external) particularly the streets and at airport
60. The online documents must be kept updated during the conference. The documents were out of date after the first day.
61. Great venue,helpful and hospitable people, favourable weather and beautiful Country. They deserved many AAAAAAs.
62. Great experience, lots of new ideas, friends and inside view of developing and hiw the wosm works.

Annex 3: Q17: Additional comments on the content of the Conference programme

1. The arrangements for the Scout's Own were unclear and details changed without any prior advice. The closing ceremony was rushed and lacked any recognition through the resolutions session extending well over time. This particular session needs refining for the future as the timing of the session has overrun on previous occasions. Much more strict measures need to be in place to preclude new material being added at the last minute, and the details not being effectively circulated to delegates. The International Evening and out door stalls was most effective and enjoyed.
2. You shouldn't start a voting in the early morning. You should ask the people is everyone in the room. It was a little bit disappointing when we realized so many countries who wanted to vote couldn't.
3. I also really enjoyed the official after parties!
4. No sólo existen jóvenes, sino también niños, en las gráficas ellos están borrados, sólo se le da preponderancia a los mayores de 16 años
5. Half day sight seeing is suggested organising for all participants.
6. Souvenirs delivery by the host associations become very long and the meaning is lost
7. The time for resolutions and debating the Triennial Plan was little while other activities had lot of time designated.
8. NONE
9. Time-keeping was quite poor leading to very long days
Found announcements of results a little poor at times - could be confusing/unclear
10. Just a conference ... no other things like educational tours, cultural nights, etc
11. What was the World Scouting Showcase?
12. The fact that we already prepared and discussed the Triennial Plan and Strategy (extensive!) during the forum was great! It made us - youth- well-prepared for the discussion at the conference (however, the introducing session at the conference was therefore quite useless to me, as I already knew).

13. It wasn't a good idea to voting in the beginning of the day. A lot of delegates had late!

14. The voting system was complicated and protracted. Well done to Karen who facilitated the voting session on the last day. She kept it tight without interruptions

15. Very smooth and very professional - well done!

16. The time for discussing was too short to make a decision. And coffee break place was so far, so it makes ppl lose their concentrate on group talking.

17. High score on content indicates the possibilities given to work on vision, strategy and triennial plan. But we would have needed one more full day for this, also for plenary discussions. We waste two days of the conference on formalities and ceremonies.

International evening was very good.

18. More time for the break out sessions!

19. Should have been more time for group discussions on the strategy, instead less talking on plenary and less MoP promo.

20. It was good with a lot of involvement during the breakouts - however not all sessions were well facilitated

21. We should have discussed the WSYIP and WSYPP more in detail.

22. The resolutions shouldn't have been left till the last day but been talked about and discussed all week to make the last days session most efficient.

The content of the WSC mirrored almost exactly the WSYF which was good expect that the WSC were not in any more detail which made many of the sessions and content dull for YF participants.

23. It would be beneficial to the quality of amendments if the amendments to important documents such as the strategy and triennial plan would have to be handed in at the same time as resolutions. Amendments to strategy and TP had almost no discussion and negotiation time between the delegations, which resulted in some cases in poor decisions.

24. The app did not work

25. I appreciate I am not a good example and that participants are of a variety of cultures, but for me we could reduce the length of the conference by 1/2 days, allowing social time beforehand for those who seek it.

26. Schedule should have been kept better in Scouts Own

27. Time keeping has much more room for improvement.

28. Time for resolutions and plan too short,

Some documents came too late,

He reports were a waste of space, less advertisement more content, something in writing and Q&A missing

29. international evening was awesome. During openin and closing ceremony I was expecting to see a bit more about culture of Slovenia. Loved the Africa Region representatives dance! :)

30. More time maybe provided for the International night.

31. Sessions on Strategy for Scouting on the first day during the regional meetings was much to short for questions, therefore not very helpful.

32. International Evening was great!

33. HAVING A TRIENNIAL PLAN IS A BRILLIANT THING, PLEASE CAN WE DO THIS IN THE FUTURE AS WELL

34. Seating was impossible for Observers and Region Committee members. The program lateness was terrible.

35. How about the educational tour?

36. It felt like we didn't spend enough time on the big pictures issues such as strategy. The messengers of peace panel discussion was uninspiring and unnecessary. Everybody present should already be aware of Mop given how many times it had already been tackled about

37. Reports were more advertising than real reports - sometimes all information besides Marketing missing; no questions allowed for reports; in general: far too much marketing and advertising and far too less discussions and work to bring our movement forward; plenary session on friday only exception - but this work should have started much beforehand

38. Content - much of the material presented, rather than being a more indepth view or interpretation of the supplied documents was a summary of the documents which any competent delegate should have reviewed in advance. I would have preferred to see more conclusion and explanation of next steps rather than v high level feedback.

Structure. This requires a major rework - I would proposed a short vote session on the first day to consider to adopt/reject or rework any resolution presented that is deemed complete by the WSB for consideration. this will clear the decks of the simple resolutions that do not enjoy support or are clearly to be adopted. thereafter the NSO's have two days to present amendments to and engage with the moving NSO's. The final resolutions are then handed to all delegates on the second last day allowing time for discussion and canvassing before a final adopt/reject vote in the final session. No amendments should be permitted in the final voting session as especially for the NSA type contingents, many of whom are working in a second language this does not permit fair and reasonable analysis prior to making a vote.

Further in the event of conflicting amendments, WSB resolution committee should facilitate a meeting between the movers of the conflicting resolution to attempt to arrive at a single amendment acceptable to all parties for consideration in the last session.

the triennial plan and strategy are a quantum step forward and the WSC should be commended on delivering these.

Closing ceremony. this was regrettably somewhat of a damp squib, with most delegates (and WSC members) leaving even before the presentation of gifts to the hosts had been completed. I believe this showed an extreme and unscouting lack of courtesy to the hosts.

39. Best international evening I've ever been part of.

40. Could the resolutions discussion be started 1/2 day before the last day in order not to overload the delegates and stay within the proposed timeframe? The chairman for the resolutions session did a fantastic job moving things along, but it is the same thing at every WSC.

41. None

42. nope :)

43. Quality of workshops was mostly low. Most of the workshops were either not well facilitated or one way presentations. The goal of the workshops was not clear and the participants were not well acquainted with the theme before the workshop, so for those well aware of the theme the workshops did not bring a lot of new insights or ideas regarding the theme.

44. The performance by the Africans at the closing ceremony (the Lion Sleeps tonight) was terrific.

-
45. Everything OK!
 46. there were too many presentations and too little time to discuss matters
 47. no
 48. Could have made time available for site seeing Slovenia
 49. International evening the best. Opening not so good
 50. Need more time on sessions. Everything was in a rush. We didn't really have time to talk about something.
 51. Very full schedule, always more sessions people would like to attend than they have time for.
 52. The opening ceremony was at a very low level. This issue has to be checked before the event.
 53. NO
 54. Too MANY break out groups making the Conference losing its impetus and steam, resulting in lack of focus. Many facilitators are NOT up to standard
 55. Involvement of local community into social interactive programs is very important because it can be used as a marketing strategy
 56. So many workshops during conference so that we are not easy to focus and difficult to know all scouts' ideas in the same topic. It's such a youth forum.
 57. We from far and beyond are happy to witness variety of culture and tradition portrayed in Slovenia. Great country.
 58. Prices of drinks at after party were insanely high.
 59. Too many break-out group sessions, which make us lose focus in the conference main idea.
 60. The International night was tremendous
 61. Slovenia was a super great Host! I felt in Love with Slovenia.
 62. Too less Time in the Group Sessions, Different Working Methods would bring up better results (in my opinion)
-

Annex 4: Q19: Additional comments on some specific programme elements (discussions on Human Rights, Duty to God, Transparency in Decision-Making in WOSM and Global Issues, the Messengers of Peace sessions, the seminars on Youth and Scouting Today and Networking sessions, and the presentations on future world events)

-
1. Creo que se gasta mucho dinero, para que el producto final sea llevar a los chicos a disfrutar del aire libre usando el método Scout. además de que se da demasiada importancia a Mensajeros de la Paz
 2. Very little new content
 3. In general the working groups were a bit of disappointment, although some were quite good.
 4. We should have spent more time in discussing issues on the item 1 (duty to god, transparency, etc.).
 5. NONE
 6. None
 7. nope...
 8. The location of the discussions e.g. Duty to God, Human Rights, were certainly uncomfortable, as a hundred scouts were forced onto stairs. Such a huge venue could have provided a better facility for smaller discussions.
 9. Messengers of Peace got a lot of time given that no one remembers having voted for such a project...
 10. The seminars and network meetings were not that beneficial since they tended to either get stuck in one subject (Duty to God) or the methods used were inappropriate (45 minutes of speed-dating in the Youth Programme meeting...)
 11. In the future, I would like to participate of a session with fundraising information, experience exchange, ideas, etc.
-

-
12. Please make videos available
 13. Messengers of Peace presentations were too long and a bit boring.
 14. More time should have been needed for the group sessions and less for MoP promo.
 15. I think there was too much MoP presentations, but they were typically quite good. The talkshow session was good but too long
 16. Again, the documents had all been provided beforehand yet many sessions were just talking through the document. This was really frustrating as it meant the sessions stayed at a superficial layer and didn't get into the nitty gritty of the topics.

The messengers of peace presentations went on for too long, especially the last open discussion.
 17. I would like to see more discussion sessions on conference topics and less MoP, SfH etc. which really belong to topic-oriented events like the WSEC or regional educational methods fora etc.
 18. About the seminars on Youth and scouting : I choosed « youth involvement » and it was not a good seminar at all.
 19. I think we dedicated too much time too MoP, specially the big presentation, and this time could be better used
 20. There was a duplication of information in the seminars which just repeated the information that had been circulated prior to the conference
 21. Somehow we have to make sure that the seminars on Youth and Scouting Today are not only attended by the young people but by the older target group this is aiming for
 22. I was pleased with the time devoted to the "challenging topics". MoP I would have preferred some of the time to be devoted to what is being done to build capacity e.g. increase membership and the experience of y/p. On the seminars, I was hoping for more external input into the future of these areas.
 23. No Q&As for the future world events, the wsj info people had no idea about things,

Why did MoP so much time but non for WSEP, SotW etc?
 24. Too much MOP
 25. Way too many Massengers of Peace presentations but the best one made a "selfie guy" :)

TV Show with such a "boring" topics as finanse was GREAT!
 26. MoP presentations could have been shorter
 27. To my view, too much time is used to present work of Messengers of Peace. I wish to see more of other work related to the previous triennial plan.
 28. I personally prefer discussing about the topic in question than following a presentation about it
 29. Content and delivery methods used by some leaders was dull. Too much talking
 30. Discussions were only conducted in small groups and not really taken up in plenary session. Would have expected and desired far more common work together on our real challenges instead of pure marketing. The later felt like a waste of time of the participants.
 31. For the resolutionsession should be considerd more time on the original scedule - maybe leave the last day, except the closing session and maybe one morning session without any other programme then the resolutions
-

32. Sadly these were less discussions that arrived at recommendations and more repeats of the pre conference documents and where then repeated again in plenary. it would have been useful to have had meaningful engagement. this was not the fault of the facilitators who were generally knowledgeable and well prepared, but rather of the structure that prevented the taking forward of the discussion other than via individual NSO action after the sessions. The delegates could have proposed these in session

the future world events briefings were v useful, it would have perhaps been better to have additional supporting documents echoing the content for the delegates.

33. Not enough young participants

34. Nope :)

35. no

36. Too many presentations for the MoP

37. Hearing about what other NSOs do not have (for example, Safe from Harm) that we take for granted, was very surprising.

38. Too much presentations.

39. NO

40. Too MANY break out groups making the Conference losing its impetus and steam , resulting lack of focus. Many facilitators are NOT up to standard

41. Some of the issues of required time to be discussed

It is high time we start discussing these topic a week before the conference and invitations to attend should be directed to relevant officers in each NSO.

42. discussion issues are very wide and requires a broad and high level of global references.

43. Presentations for future scout events should not only focus on the beauty of the host country but more on the concept and the ideas of the host!

Annex 5: Q 24: If you have any other suggestions about how to improve the World Scout Conference, please leave a comment below.

1. It would have been very much convenient if the special events were a little spaced out.

2. dont plan all the serious issue which is held on the last day, should be seperated to dicusse a little in each day or last two days.

3. The world media in its various forms appears to not be aware that representatives from more than 100 countries has met and people from across all borders and communities can meet and discuss world issues affecting young people. Is the MoP programme known widely. The Conference can seem at times to be "inward looking".

As noted earlier attention needs to be given to the resolutions session and not permitting amendments and changes to be made outside the prescribed period and time.

4. It should better then Regional Conferences in all sense.

5. Some sessions with even more visionary discussions - such as where we see the values of scouting heading the next 10-30 years.

6. Discutir cómo mejorar el Programa, no sólo crecer, el Escultismo es una acto voluntario de los chicos, no debería ser parte del currículo de la escuela o colegio

7. Like in 2011, we must have at least 3 machines for e-voting (including a back up) and an Auditor present.

8. I would like to see more diversity on the breakout sessions and discussion groups.

For example, I had to take part on Breakout sessions about the Global support team 3 times.

9. More time for discussion, less time for plenary - and better speakers at plenary. MoP received a disproportionate amount of airtime. Issues that were discussed in the break-out sessions were not well documented in the main forum. Very little discussion and very little changed in the strategy (which is testament to the brilliant work done before). The conference was too long for the content discussed and could have been achieved in 3 days.

10. If there are working groups/ networking sessions, they should be well thought and prepared.

11. I think we need to look at whether the purpose is to inform the participants or to inform World Scouting? A lot on the program that was too specific to the country and not advancement of WOSM. I think recognising people who go to lots of conferences and glorifying that doesn't empower me as a Young Person to want to attend the conference again. I feel delegations could easily be limited

12. images on previously could send postulacines is, therefore candidates that are as events, the statements could be worked on a central display, transmit Ideally whatever means skipy or what can the rest of the world scout

13. breakout on partnering with community groups like Rotary to strengthen community involvement

14. Working methods should be explained again at the beggining of the conference because many people don't ready and when we come to break out sessions they start discussing out-of-time issues or topics or irrelevant resolutions. Maybe a "compass" tool like in the Forum would be really helpful.

15. NONE

16. on peut améliorer le système de transport et les honoraires entre le déjeuner et la reprise

17. The closing dinner did not offer many opportunities for social interaction. Although I understand that social events during conferences are limited by budget constraints it would have been nice to have a conference-wide social event outside of the conference centre.

18. Simplify the agenda yes it is not easy

19. Comparing to 2008 and 2011 this was good to see a more austere Conference, nevertheless the fee did not followed the event simplification.

Another comment I heard (did not checked) was that hotel rates booked through the host organization were much higher than on booking.com or other websites.

20. Maybe you could indicate someones job in scouting on the name tag (like programme or international commisionner or chief executive) to facilitate networking?

21. Allow the youth forum to submit its own resolutions, rather than them having to come from an NSO (I realise this would require a constitution change, but you've changed it for other things in the past...). Or at least let them be proposed and seconded on the floor, like how amendments can be seconded on the floor. If no one agrees to propose it on the floor then it'll die, but at least it'll have the feeling of "The Youth Forum said this" (and if that is going to happen, tell the youth forum attendees to think of good things on the first day so they're ready by the end!)

22. o

23. Comment from attendees at the Youth Forum that there was repetition of workshops/seminars etc

24. Review the system of hosting world scouting events.

25. I would suggest to emphasise the importance of the voting procedures to all the delegations, and strongly recommend them to actively participate in decision making. Also, I would recommend to hold the voting procedures in the afternoon, in the next conference, so all the delegations can take part then, and won't delay because they couldn't arrive to the venue in time (this was a problem during this conference).

26. I feel that we could still strongly improve the international cooperation, specifically between NSO's from different regions.

27. Better facilitation of the workshops, discussion in smaller groups (groups of more than 8 people are definitely too big to go quickly deeply into a topic)

-
28. The Bronze Wolf has to be replaced. 1. it is not transparent why People gets these (a lot of payed boardmembers...) and 2. this time could be used much more efficient for confenence.
 29. Divide the participants for the various seminars/network meetings according to their interests or the situation that their NSO is in at the moment.
 30. The meeting time of the Regional Committees changed. I was not informed and missed the opportunity to meet with all my collegue committee members at regional level. A gap in communication?
 31. Kindly provide the accommodations in the next conference.
 32. Spend more time on the important things. The world scout committee had done a good job in preparing the vision, strategy and triennial plan for discussions, but it was wasted in a chaos of amendments, which I believe could have been sorted out through more time on these issues, or possibly a select committee.
 33. The conference bag provided was rather too cheap sake compared with past conferences
 34. reduce the number of languages
 35. /
 36. As mentioned, more time for group discussions about important topics such as the strategy or duty to God, less plenary presentations and MoP promo.
 37. Longer networking sessions and time for breakout groups / discussion groups. Ensure better information flow on on-site agenda changes (such as new timings for sessions etc.)
 38. More conference room facilities for smaller group discussions / Resolution day is very painful for everyone.
 39. Have an organized closing party. More discussion on the policies that have been worked out by the WSCttee
 40. The WSYF and WSC should be more consistent in the way partcipants are treated (the YF was patronising at times). The sessions at the WSC should have been in more detail with more time for discussion of best practise and ideas. More time to network outside of sessions. Resolutions/ammendments/declarations should be allowed to be proposed by the YF alone not backed by a NSO during the WSC because that took away from the work the YF did the week before and some of the work was lost because people didn't know who was backing what. Resoltions, ammendments and declarations should be introduced earlier in the week so that NSOs proposing similar things could discuss a compromise, you could have time to discuss resolutions with NSOs properly not quickly on the day on voting etc
 41. 1) Having an interevent covering all of Sat and Sun resulted in our youth delegate missing out on all the preparation meetings on-site in Ljubljana, and thus, all the important decision-making. This is the opposite of what we want to achieve with the WSYF. Maybe think about a lighter version of an interevent which frees up YF participants for at least one day of in-delegation preparation time immediately before the conference.

2) Several delegations had absolutely no clue at all on what we are voting about and how the voting system works. From a democratic point of view that was terrifying. Not sure if it is possible, but maybe think about options on educating the less clueful delegations on why and how they should exercise their voting rights on-site or during the preparation of the conference.
 42. The meeting between people wit the same position was a great idea, but it was not focused enough and the results were not really interesting. We should previously identify how to wok with different possitions and how to avoid in these meeting talking about the NSO in general.
 43. timings for the last two days were unbalanced
-

44. I thought the conference was generally professionally organised and the host nations and WSB should be congratulated for that.

The main ways I would improve it in the future would be:

- less talking from the platform and more discussion
- bring forward the voting and don't table amendments from the floor which is poor governance
- use voting technology which would speed up decision-making. I have used this before for a similar conference and it saves a considerable amount of time

45. More time for discussing resolution texts and amendments would be good. Maybe an open space session for discussing resolutions?

46. Just make it a little shorter please. We need to reduce the number of late amendments to allow better consideration of key issues facing our Movement and a focus of resources.

47. Please have all information related to the conference provided earlier than this time.

Need to keep to the schedule. Updates of the agenda were provided at last minute which created problems and frustrations.

48. Sessions reviewing topics should always have key info projected to the wall. World issues workshop was very disappointing as all information were spoken and nothing was available on the wall or distributed as handouts. Also this discussion facilitation was poor.

49. Information announcement should be more comprehensive and one stop notice board for all.

50. More possibilities for Q&As and written reports

51. if planning to use the bus system, leave bus information on how, or which bus to take for the specific hotels

52. Remember to consider time for networking, resolution negotiation, candidate interviews and other non-scheduled duties. The conference time cannot be dimensioned only for scheduled sessions.

53. Having 11 out of 12 right for the WSC election. I still feel that the balance we now have with 4 from Europe and 2 from Asia Pasific is far from being fruitful for the new committee

54. I believe that close cooperation of WSB and host NSO, as well as timely checking on the spot of all aspects relevant for good event, are the guarantee for success.

55. The sessions need more depth and the facilitators of workshops need to be highly skilled.

The format was good but it was redundant to discuss topics we had already provided feedback on.

Our 2 region sessions were a disaster and embarrassing as the final session was more about complaining about other regions. We finished early so sat in other region meetings, this made it even worse because we saw highly organised teams presenting and having positive dialogue.

I think heaps more could occur to provide a more stimulating and rewarding conference for all that ensures everyone leaves onside, supportive and with new ideas.

56. This will depend on the understanding between WSC and the Host Organization.

57. Limiting the number of observers to a reasonable figure may make life easier for organizers and contribute to reduce the financial and human cost of organizing a Conference. In fact, many "observers" just came to the Conference on tourism and shopping, and appeared just at the opening and closing ceremonies...

58. Earlier deadlines for resolutions and amendments, plenary sessions with voting spread over (at least) two days. Schedule, and especially C changes in the schedule, to be presented verbally and graphically after every session!

-
59. The voting session at the end always takes a few hours, please take this into account next time so not everything has to be rescheduled
 60. The first day of the Conference is not that interesting, much reporting about themes that already is presented in Conference document. Several presentations in plenary regarding finance, Global issues, Duty to God with no written documentation in beforehand! Therefore is not possible for the delegations to prepare for the presentations and present questions for clarification in plenary.
 61. Voting took too much time - it would be great if we could vote in electronic way.
 62. Make sure more interactions between regions. It is very comfortable for most people to connect to their geographic neighbours in stead of talking, understanding, discussions with other parts of the world
 63. It would be useful to have allocated time for discussing the resolutions and amendments in break-up groups before the plenary session so that countries could ask for clarification questions and give their suggestions to those having proposals and we would thus save time in the actual plenary
 64. Stick to program schedule
 65. One could consider splitting the business part of voting on resolutions over two days to avoid cramming in the last day.
 66. Try to lower fees, even if we have to skip some Comfort!
 67. too many session, regional must have done some pre session before the WSC
 68. no
 69. Spend a bit more time in plenary groups.
 70. more open and honest discussions; more real information for participants - not just marketing
 71. Please see the comments on the procedures to be followed in a previous comment.

I believe that the WSB should investigate the use of electronic voting which would vastly improve the speed of the process, and allow for greater auditability of processes and decisions.

An attempt should be made in considering the format and programme of the next conference to change the conference from a data dump to the NSO's who then vote to more of an engagement. it would appear from the feedback that the youth forum has managed to achieve just that and perhaps some of those lessons could be referred to the WS conference programme.

two minor suggestions - would it be possible when investing the incoming WSC to have them and the NSO delegate recite the promise in their own words and language - this is largely symbolic but sends a strong message in respect of the core values and ethos of our movement.

another minor suggestion is that instead of palcing the world scarf over the committee members existing scarf during the investiture that the existing scarf should be removed, symbolising the leaving behind of a national or association focus and the adopting of a WOSM oriented focus. these last two are small things, but such small symbols often have long reaching effects

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72. No everthiyng was ok
 73. Open and closing ceremonies.

Presentation of meals on site
 74. More time for in depth discussion of issues at gatherings.
 75. Play make hotel rates commercially competitive, the conf rates were more than double the web agents rates.
 76. See number 16
-

77. 1. Deadline for resolutions before the conference.

2. A deadline for amendments on the conference, before (a day or two) before plenary votes.

- these two would make the conference more focused on one of the major purposes of what we are there for. It would decrease work during the conference of translation, of delegations in the sense that we could be better prepared and not finding new subjects introduced (resolutions) scattering us. Taking a decision on an amendment rised from the floor might be risky, there is not much time to consider, and little, to have an engaging discussion with other delegations while in plenary.

3. Leave more time for discussion the resolutions and amendments within the program.

4. Have presentations and reports short. What can be made available on beforehand? If one have read the report before coming, it might be sufficient with a short report and the possibilities to ask questions. A QnA could the be held as an open space, or workshops covering multiple reports at the time.

78. hah.. good one.

I suggest an amendment to the amendment...

One can not simply improve everything he saw.

79. If possible - start prior to the Conference to share ideas of resolutions between NSOs.

80. Sometimes it was not very clear the changes in thé programme, schedules etc. It would be practical also to visualise (on thé screen) the locations of break out groups, etc

Otherwise, great, well done.

81. It was a very good Conference. Thank you and congratulations again.

82. The schedule for the day of voting on resolutions should by now be able to get right in one try.

83. More information on future host events are needed before a decision can be made. the documents sent before hand was too little to ask members of the organisation to make a call.

Some resolutions should be done at the start of the conference and then others can be added during the conference.

Candidates bidding for a position on the WSCcommittee should not be allowed to send information out before the conference or give pamphlets out during the conference.

84. Create time for external excursions. Delegates need to appreciate the culture of the people of the host country. This is only best achieved by delegates getting time to move around to visit sites and meet the people. This will improve international understanding and cooperation.

85. no

86. The time for voting for resolutions and amendmends could be longer

87. I would just briefly comment that I find it very strange and disrespectful that on one or more occasion there were some women in the canteen in short dresses with "sex" written on selling a drink called "Sex", sending a very unfortunate signal in an already male dominated conference. I hope for the future that things like that will not be approved anymore, as I see it as disrespectful of the female delegates and women in general.

88. Diabetics consideration on meals should be considered.

Issue of visa with host should made easy by WOSM

89. Improve design, content and methodology to optimized inputs from NSOs and participants

90. Transportation was disappointing. From the lateness of communicating departures to the Lev having a different departure list from the conference list could be improved.

Communication of changes while at the conference (for example, room changes) could be improved.

Other than above stated items, very successful conference.

91. Too much information that can not be caught.

Too much papers that are being delivered.

92. NO

93. All plenary sessions should have breaks with entertainment.

94. Too MANY break out groups making the Conference losing its impetus and steam , resulting lack of focus. Many facilitators are NOT up to standard; World Scout Conference is the the Highest Governing Organ for WOSM It is NOT meant to be a Youth Party !

95. if the NSOS can deliberate on some the topics and forward their contributions to WSB this will help the debates that will take place during the WSC

96. Seminars and break away groups to run concurrently with Youth Forum to give them time

97. Should not focus that much on break out groups, it is like having a youth forum session in a conference

98. Lesser breakout sessions. If there is a need for breakout sessions, objectives need to be clearly communicated prior to the session.

99. Better wifi - wider coverage within the venue.

100. due to tight conference schedule and stay please include an excursion tour programme for all delegates and participants.

101. It would be good if participants had a chance to see a little of beautiful Slovenia - the partners program was a great success I was very jealous!

102. Add educational tours.

Extend the plenary sessions.

Cut out the break-out group sessions.

103. More different methods in the working groups are really necessary! Where is the scout creativity and methods competence gone??

104. Maybe more information about the programs so every one can know where to go and when to go. Other than that every thing is great

Annex 6: Q25: Additional comments for the host organization:

1. Very happy with the work done by the host organization. Friendly and helpful staff.

2. The Slovenian hosts were very friendly and generous. For a small membership NSO, they did an excellent job.

3. Beautiful country, lovely people - very welcoming - timetable presented a missed opportunity to show case their beautiful country

4. Try to get more financial support from outside sources.

5. Thanks for a wonderful job!

6. Congratulations for a job very well done!

7. Highly appreciate the arrangements of the transportation during the Conference.

8. Felicitaciones a Eslovenia y al Comité, excelente trabajo

9. More food items provided during the lunch and dinner periods are suggested.

10. Thanks for a good conference!

11. We had significant issues with the registration and booking of our team - this was not the fault of the Host Committee, but I believe the office. The hotel bookings were also incorrect and it would have been easier to arrange this individually. The Host Team did an amazing job and I found all the staff and volunteers to be helpful and knowledgeable.

12. You managed to create a great atmosphere to Conference.

13. Brilliant

14. double all the volunteers' salaries!

15. Food needs to be clearly marked for us to know what it is (maybe include the ingredients).

16. NONE

17. toutes les félicitations c'est une conférence réussie de façon générale

18. Outstanding commitment and friendliness of the volunteers. Very special touch to announce birthdays at the start of each day.

19. The logistics of getting from the airport to the hotel and back were awful. Upon our arrival, we were told that there was a van waiting to take us to the hotel. There was no van and we waited in the hot sun for 30 minutes. On the way back to the airport had i not been proactive and stayed on top of the hotel personnel, I would have missed my flight because there was no ride for me. The hotel called for a taxi and that is how I got to the airport.

20. I fill we should have held some of the activities at different venues to enable some of us to have a little about the host organasation.I arrived at 10pm on Sunday and left 4.30am onSaturday

21. They have done a very good job ... really work hard ... appreciate that

22. You guys were great! :-)

23. Don't like the chips in breaking times. I don't have got, like a bag or T-shirt to remember the conference

24. They ware more that good, shore mrs. Diana was a anker in this team. Shapou!!!!

25. Food was bad

26. The catering teams were not prepared for when we took our breaks which wasted valuable time and occasionally there was no food for those who were late in from sessions. Lack of information in the last week before commencement about the changes of timing of events in the first few days caused me to miss some events that I would like to have attended.

27. Thank you for all your hard work!

28. well organised, thanks

29. All the staff was really helpful and well informed during the Conference! They did an amazing work!

What I found a bit annoying was definitely the catering service. During coffe breaks we were missing the cold beverages. It's understandable that drinks have a price but it would have been so nice if it had been free of charge, at least during the last dinner! Even though they were sold for an unreasonable price! (against the high participation fee for the conference) Also, I found annoying that they tried to sell energy drinks by visiting all the tables. The fact that the tables were not often cleaned and emptied was also frustrating sometimes.

30. you guys were amazing!

Always happy to help. Truly a scouting spirit!

31. too expensive with poor services

32. Thank you for everything! You managed to make an excellent event, that many will long to even years after!

33. well done. you know, 100% is much more expensive

34. Really quick reactions to problems, thank you!

35. You have done a good job, Thank you, Hvala!

36. well done.

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37. A job well done! You are an example for coming hosts.
38. Well organized. Not to happy about the food, but that is less important. Facilities are not the best, but that is not important either. The hotels were close to each other and to the conference center, that is important, and makes the possibilities for networking outside of the organized schedule.
39. Beverages (soft drinks and coffee) at lunches and dinner should be provided FOC as with past conferences
40. A o b v e r y well done
41. /
42. Thanks for the great job done. :)
43. Thank you for a wonderful conference!
44. Great Job - very much appreciated for all your hard work.
45. Great job. Better wifi on the WSYF and more diskussion on the WSYIP WSYPP
46. WELL DONE!!
47. Thanks for doing a truly awesome job of hosting the conference. The only comment is that I would have liked to see more involvement and visibility of the Slovenian WAGGGS catholic guide and scout association ZSKSS; not doing so gave the impression of less than perfect relations between the organizations (which might or might not be the case).
48. It was a really good job !
49. Great organization!
50. Good work, thanks!
51. well done to the hosts
52. Well done you did a great job and looked after us well.
53. THANK YOU!
54. Many thanks for a job well done.
55. great job!
56. They were excellent!
57. Thank you very much for a great Youth Forum, Interevent and World Conference!
58. No Edcational Tour
59. More food for vegetarians,

Brilliant staff, very friendly and very well done
60. Photos at tivoli park were amazing. Well done.
61. Hvala, thank you, excellent job!
62. Thank you very much for all the work you done!
63. Fantastic team
64. Excellent in all aspects. Especially, a large number of volunteers ready to meet all needs of delegates, observers and guests. Congratulations Slovenia!
65. Congratulations on a great job. Everyone was very friendly, always helpful and often offered to help before we could ask. A grey bunch of members.
66. A Good job done. A New trend has been shown. Simplicity has made its mark in this conference. Congratulations.
67. Congratulations for the success and a great THANK YOU to all volunteers....!!!!
68. great work you've done. Thank you!
69. Well done
70. this conference was able to demonstrate simple and unpretentious way that Scouting remains and will remain a young force that moves the world ... thank you very much
71. You did a great job!!
72. The host did a perfect job!
73. Good job guys! :)
74. You were all truly amazing, I can just admire you all!
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75. Amazing work! Always positive atmosphere And getting things done very quickly!
76. Thanks for a great conference
77. Well done
78. I asked for a copy of the group photo taken by the photographer during the International commissioners networking session. Would appreciate if it is emailed to me as agreed.
79. Too much support team. The impression, that is more than delegates
80. Educational tour must be included for the delegate and observer
81. more time networking. those sessions that were too short (too much programme)
82. Thanks a lot!
83. They did their best but need more in area of programming timing. Poor internet in and around the conference venue
84. EXCELLENT
85. Great work Slovenia, your staff, especially your young people did you proud.
86. Well done
87. Great organization. Thanks for hosting us. You put a very positive image both for scouting and for your country. hvala veliko!
88. Congratulations on a truly amazing experience, and my thanks to the hard work of the committee and your many volunteers on running such a superb event.
89. I strongly recommend less fees.
90. The host organisation has done a magnificent job.
91. Thank you for an amazing event!
92. Many thanks!
93. The Slovenian Scout Association did itself proud in hosting this Conference.
94. Again many thanks
95. Good enlightenment speaking staff.
96. The helpfulness and friendliness of the Slovenian scouts and volunteers was extraordinary. Thank you!
97. The host committee was very friendly and helpful! Thank you!
98. You were great hosts, thank you.
99. /
100. After parties should be organized at locations that have enough space (book location only for scouts) to ensure a space for informal networking.
101. Thank you for great work!
102. Thank you for all your hard work and true Scouting spirit!
103. MAGNIFICENT!!!!
104. As in 23 above
105. They do more than their best ..well done
106. Congratulation to the organizer committee and thank you for your hospitality.
107. It's a good work
108. Congratulations
109. Thank you
110. Excellent
111. You have done your best! Congratulations!
112. Slovenia did a fantastic job of facilitating this year's WSC! So many moving parts, keeping a positive attitude when challenges arose and making all the participants feel welcome. Well done!
113. Thank you and more progress
114. The host team was very kind, professional and worked extremely hard. Thank you for recovering my luggage very important. And the after party's, and helping us get an exhibition stand last minute. You are the best
115. thank you for all
116. The host team was good the facility was good
117. Slovenia you were excellent and thank you, thank you
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118.	The young people in green T-shirts were excellent especially those who accompanied the partners program and those who attended at the hotel each morning. Well done.
119.	Great host country, great people and great Slovenian scouting. Keep up..
120.	I cannot thank you enough for your kindness care and courtesy. You made me feel welcome and valued.
121.	Excellent!
122.	Thank you.
123.	BRAVO
124.	Great job! Slovenia done excellent and Ljubljana is one of the most beautiful cities in Europe. Staff team was very friendly!
125.	Great Work!
126.	Wonderful job